

The following are a list of questions to help you find an appropriate senior living community.

Questions you should ask during a tour

<i>Question # 1</i>	<i>What happens when financial resources are exhausted?</i>	
<i>Hilton East</i>	<i>Our "Secure Stay Guarantee" promises that our residents won't have to move out when private pay funds are used up. We accept SSI admissions and are often able to convert these residents to our state funded Assisted Living Program, whereby additional services can be offered at no extra cost.</i>	
<i>Other</i>		
<i>Other</i>		
<i>Question # 2</i>	<i>Are there three month, semi-annual, or annual rate increases?</i>	
<i>Hilton East</i>	<i>Our "Fixed Rate Guarantee" promises you will NEVER have a rate increase.</i>	
<i>Other</i>		
<i>Other</i>		
<i>Question # 3</i>	<i>Are there add-on charges for extra services such as maintenance services, move-in costs, etc.?</i>	
<i>Hilton East</i>	<i>No.</i>	
<i>Other</i>		
<i>Other</i>		
<i>Question # 4</i>	<i>Are you licensed by the state of New York as an adult care facility?</i>	
<i>Hilton East</i>	<i>Yes. Being licensed as an "adult care facility" means that our entire operation is highly regulated by the Department of Health.</i>	
<i>Other</i>		
<i>Other</i>		
<i>Question # 5</i>	<i>Are you enriched, assistive or assisted living?</i>	
<i>Hilton East</i>	<i>We are assisted living which is a higher level of licensure by the department of health, requiring more care hours for the residents.</i>	
<i>Other</i>		
<i>Other</i>		

Other		
Question # 6	Is the community locally owned and operated, or a nationally run organization with its head quarters located in another city?	
Hilton East	Our community is locally owned and operated by Dave Wegman, a life long resident of Hilton. His sincere desire to give seniors respect and dignity has allowed us to meet the changing needs of our residents.	
Other		
Other		
Question # 7	Are there guest accommodations for my family and friends when they visit?	
Hilton East	We encourage family and friends to visit; in fact, we offer a private dining room where a meal can be enjoyed alone with family.	
Other		
Other		
Question # 8	How many nurses do you have on staff?	
Hilton East	We have six full-time nurses.	
Other		
Other		
Question # 9	Are there on-going activities that the residents can enjoy?	
Hilton East	Our recreation department focuses on the whole person. Governed by a seven-point guideline, we have activities that provide for the physical, intellectual, emotional, spiritual, social, occupational, and environmental aspects of living. Refer to attached sheet for more information about our "Seven Step to Total Living" Recreation Department.	
Other		
Other		
Question # 10	Could you describe your grounds? Is there a place to take a walk or beautiful scenery for residents to enjoy?	
Hilton East	We have the perfect location in the peaceful community of Hilton. With Salmon Creek, spacious grounds and beautiful landscaping serving as our backdrop we are within walking distance of two mini-plazas, several eateries, small shops, the library, bank, post office and more. Hilton is only a short drive from Greece ridge Mall and other attractions. Our lovely landscaped courtyard is also a great place to sit back and relax on those beautiful spring mornings.	
Other		
Other		
Question # 11	Does the community have an in-house physician that will visit to check up on residents?	
Hilton East	We provide space for a geriatric specialist to examine his patients here on the premises, rather than forcing them out into the harsh winter weather.	
Other		

<i>Other</i>		
Other		
Question # 12	<i>Is transportation provided for doctor visits, shopping, and banking?</i>	
Hilton East	<i>Yes, but for M.D. visits outside of the town of Hilton there is a nominal fee.</i>	
<i>Other</i>		
<i>Other</i>		
Question # 13	<i>How many meals are provided daily?</i>	
Hilton East	<i>Residents receive three meals a day plus snacks are available. Our chef, in conjunction with our certified dietician, have developed a varied selection of healthy menu items to suit the many tastes of our residents. Residents choose from a selection of foods to ensure that each dining experience is a pleasurable one.</i>	
<i>Other</i>		
<i>Other</i>		
Question # 14	<i>Are the residents provided room and linen service at no extra cost?</i>	
Hilton East	<i>Yes, our housekeeping crew makes sure that rooms are cleaned and linens are washed on a weekly basis.</i>	
<i>Other</i>		
<i>Other</i>		
Question # 15	<i>If medical needs increase, will the community assist in placement to a nursing home, rehab center, or other senior living arrangement?</i>	
Hilton East	<i>Yes, our Resident Care Coordinator works with the family and nursing homes to ensure that each resident is provided a suitable place of living that will meet their current needs.</i>	
<i>Other</i>		
<i>Other</i>		
Question # 16	<i>Are religious services conducted on the premises? What kind?</i>	
Hilton East	<i>Each week, a Catholic service, a Protestant service and Bible studies are held here in our home. Other Christian music groups come in to perform "hymn sing-a-longs" and old fashioned bluegrass.</i>	
<i>Other</i>		
<i>Other</i>		
Question # 17	<i>Does the community arrange day trips or any other off-site activities for residents?</i>	
Hilton East	<i>Yes, our recreation department takes trips to Red Wings games, parks, shopping and other local attractions.</i>	
<i>Other</i>		

<i>Other</i>		
Question # 18	<i>If the power goes out, do you have a generator or back up power source?</i>	
Hilton East	<i>Yes. We have a generator that is capable of running the entire facility indefinitely!</i>	
<i>Other</i>		
<i>Other</i>		
Question # 19	<i>How many years have you been in business?</i>	
Hilton East	<i>We have been providing quality personalized care since 1974!</i>	
<i>Other</i>		
<i>Other</i>		
Question # 20	<i>Is the community able to provide the appropriate care if seniors care level needs increase?</i>	
Hilton East	<i>Angels In Your Home, our on-site home care agency, can provide extra services to accommodate seniors rising health needs.</i>	
<i>Other</i>		
<i>Other</i>		
<i>Other</i>		
Question # 21	<i>Are the staff, nurses, aides and supportive staff, cheerful and helpful in answering your questions?</i>	
Hilton East		
<i>Other</i>		
<i>Other</i>		
Question # 22	<i>Is the staff friendly with the residents? Do they know them by name?</i>	
Hilton East		
<i>Other</i>		
<i>Other</i>		